

## Important Account Management Information for Belmont Light Customers

## Introducing Online Payments Through SmartHub

**As of September 9th,** Belmont Light has switched its online payment vendor from InvoiceCloud to SmartHub. You will now able to explore, manage, and make payments to your accounts all in one streamlined, easy-to-use portal.

**InvoiceCloud will be discontinued** as a method to make payments to your Belmont Light electric and Town DPW water accounts after September 8th.



## Benefits of this switch in online payment systems

- Pay Now A simple process lets you pay your bill without creating an account
- Automatic Payments Set up recurring payments with bank account or credit card
- Scheduled Payments Set up a one-time future payments
- Stored Payment Information Save your banking and credit card information
- Real-time Account Updates Faster display of your payments on SmartHub
- Mobile Payments Through the SmartHub App Available on Android and iPhone
- Online Bank Interchange Paying through your bank as a faster ACH transaction instead
  of a physical check

Additional enhancements and features to come

## After logging in to SmartHub, you will have multiple ways to make a payment:

1. Click "Pay Now" at the top of the page.



3. Click the "Billing & Payments" tab at the top of the page ...



4. Click the Auto Pay Program



2. Click "Make Payment" in Account Overiew section.



and make a one-time payment.



set up automatic payments



For more information about SmartHub and Online Payments, please check out our customer FAQ page on Belmont Light's website.