

Belmont Light & DPW Water Division to begin monthly billing for Water/Sewer accounts

- What's happening:** Water/Sewer Division is moving to Monthly Billing
When's it happening: January 2020
Who is affected: Owners of property in Belmont
Why: To reduce the impact of high quarterly bills on customers

How Will You Be Impacted?

The impact on customers will depend on which month you are currently receiving a bill:

- Billed in **October** – Customer will receive a 3-month bill in January, then in February will receive their first monthly bill.
- Billed in **November** - Customer will receive a 2-month bill in January, then in February will receive their first monthly bill.
- Billed in **December** - Customer will receive a 1-month bill in January, then in February will receive their first monthly bill.

Other Considerations

- *To ensure a smooth transition, late fees and penalties will be suspended for January and February for all water and sewer accounts.*
- *When applicable, Light & Water bills will be mailed in the same envelope. Customers will receive one envelope with both invoices.*
- *If you have not had a new SMART WATER METER installed at your home, you will need to call the Water Division at (617) 993-2700 as soon as possible to avoid any additional fees that will be applied to your account.*

Visit www.BelmontLight.com for more information.

PLEASE NOTE

You can sign up for Belmont Light's customer portal, **SmartHub**, to pay your Light, Water & Sewer bills. SmartHub also provides additional customers benefits like a usage tool for Light & Water, Customer Alerts and more. We encourage you to update SmartHub with your current contact information for emergency situations.

Visit www.BelmontLight.com to sign up.



Download SmartHub for FREE by scanning one of the QR Codes below:



For Apple/iOS Users



For Android Users